

To all portal users:

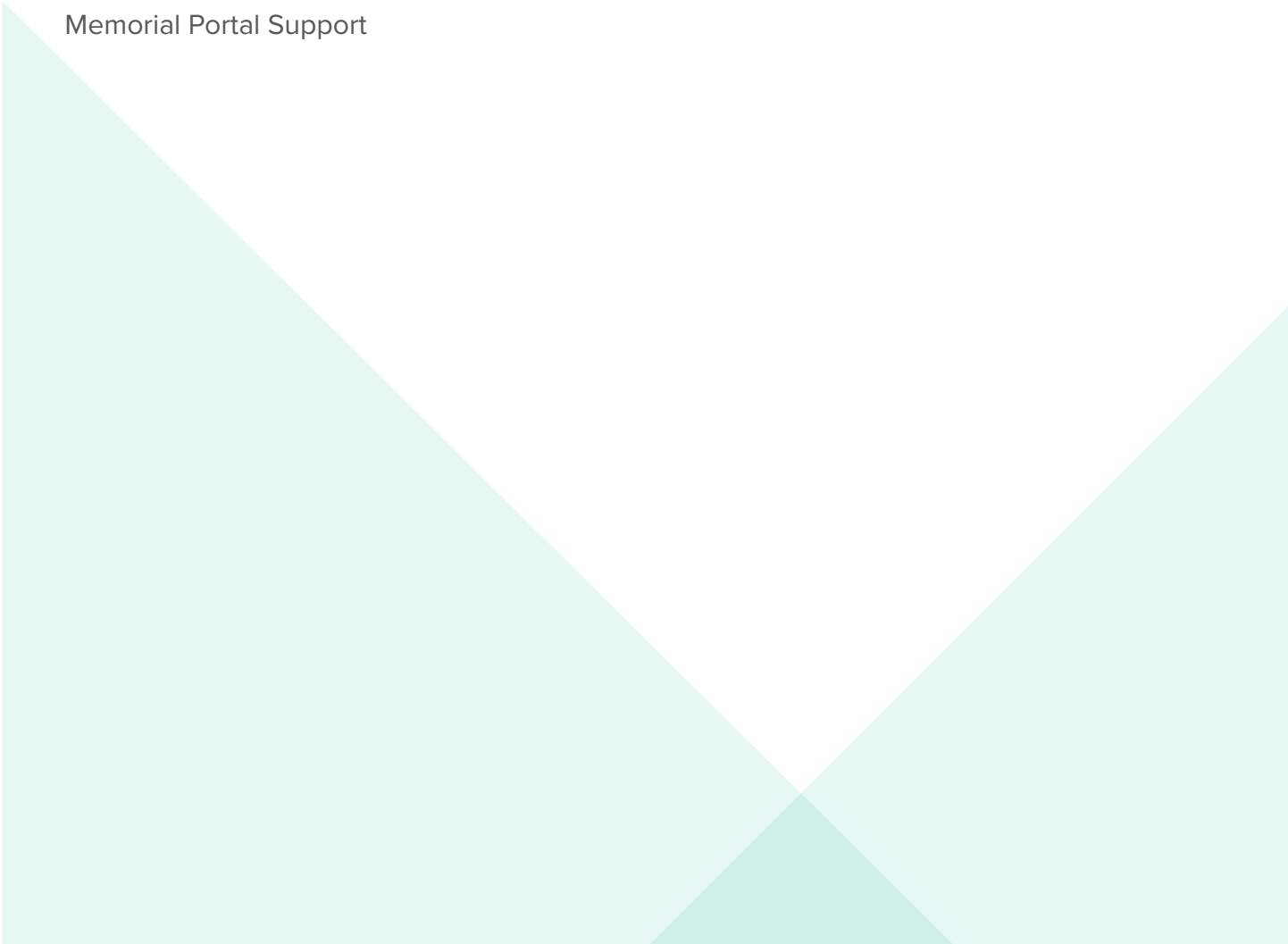
Many users have created Memorial portal their account using work or other corporate email. This has proven problematic for many users as access to work or corporate email may be lost due to a change of job, retirement, or due to restricted access policies.

If you still have access to your work or corporate email account, we would like to encourage you to update your login and notification to a personal email.

If you have lost access to your work or corporate email, please click the following link to request that your original portal account be deleted: [Patient Portal Support Request - Memorial Health System \(WeAreMemorial.com\)](#)

Once Memorial Portal Support deletes your existing account, you will be notified to self-enroll using a personal email and a link for self-enrollment will be sent.

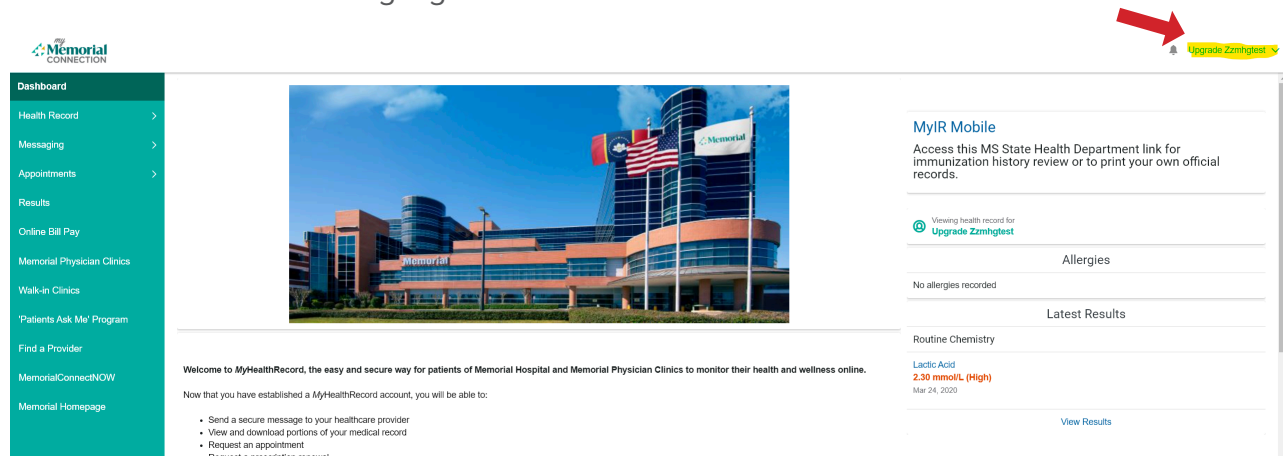
Thank you,
Memorial Portal Support



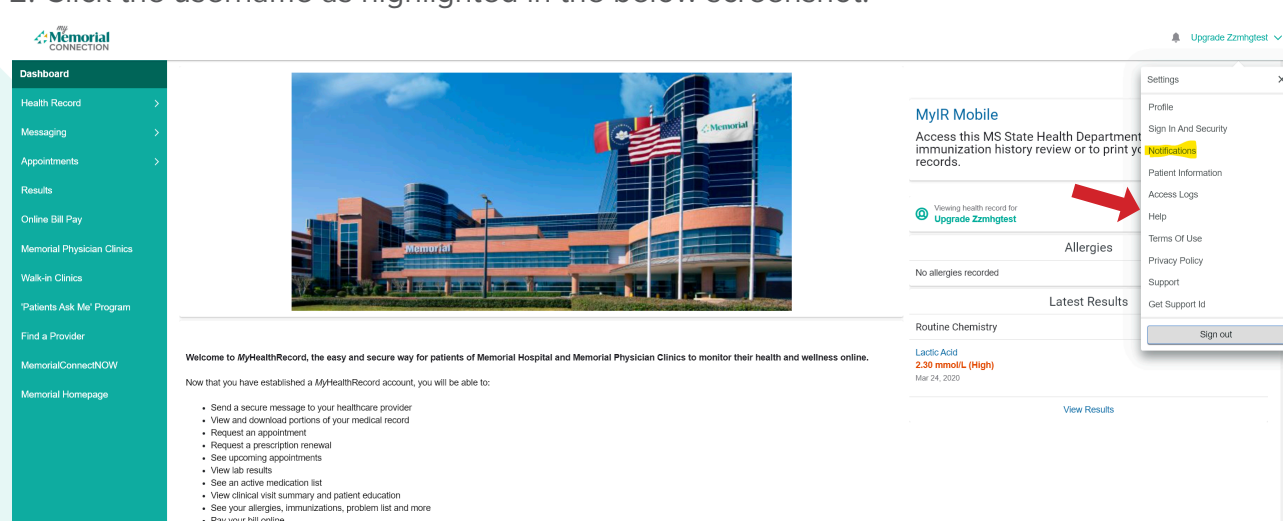
RESETTING YOUR NOTIFICATION EMAIL

****NOTE:** If you no longer have access to your old email, you may go to our 'Request Assistance' page to request to have your old portal account deleted. After that, you may self-enroll with your new email.

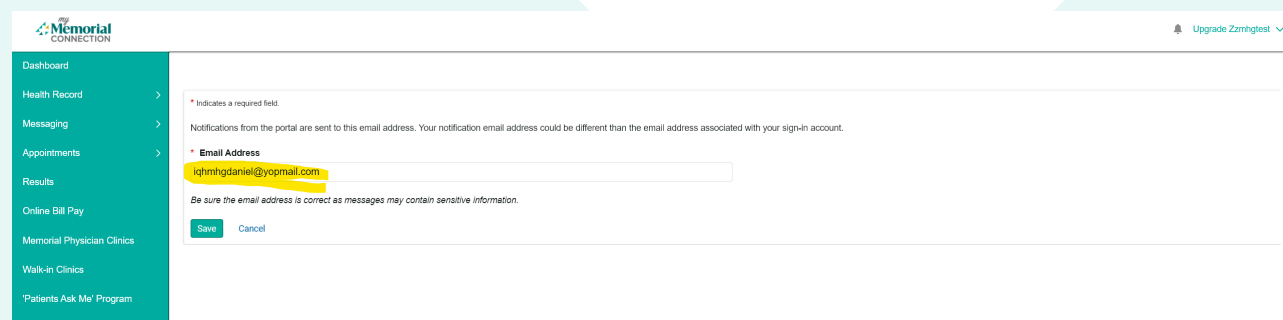
1: Click the username as highlighted in the below screenshot.



2: Click the username as highlighted in the below screenshot.



3: Enter the desired notification email and hit save.



4: Verify that the success message has appeared. If so, the notification email is now updated.

Preferences have been saved successfully.

* Indicates a required field.

Notifications from the portal are sent to this email address. Your notification email address could be different than the email address associated with your sign-in account.

* **Email Address**

iqhmgdaniel@yopmail.com

Be sure the email address is correct as messages may contain sensitive information.

Save Cancel

RESETTING YOUR LOGIN EMAIL

1: Click on the username in the top right and then click on “Sign In and Security”

my Memorial CONNECTION

Dashboard

Health Record

Messaging

Appointments

Results

Online Bill Pay

Memorial Physician Clinics

Walk-in Clinics

Patients Ask Me Program

Find a Provider

MemorialConnectNOW

Memorial Homepage

Upgrade Zzmhgtst

Settings

Profile

Sign In And Security

Notifications

Patient Information

Access Logs

Help

Terms Of Use

Privacy Policy

Support

Get Support Id

Sign out

2: Click on the edit button for the email address field.

Email Address

iqhmgdaniel@yopmail.com

Password

Mobile Phone Number

(816) 591-3837

Edit

Edit

3: Enter new email address in both fields and your password and then hit next. Highlights in the below screenshot show the differences in old and new email.

SIGN IN AND SECURITY

Email Address

iqhmgdaniel@yopmail.com

Password

Mobile Phone Number

(816) 591-3837

Change your email

Your email address is used to sign into your account. Updating your email address changes where account notifications, such as password recovery email, are delivered.

All fields are required.

* New email address

iqhmgdaniel2@yopmail.com

* Re-enter new email address

iqhmgdaniel2@yopmail.com

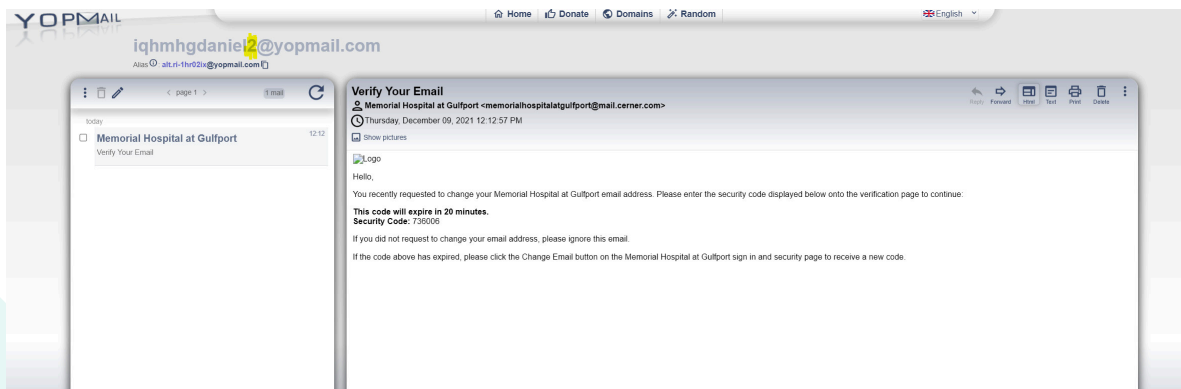
* Enter current password

Show password

Cancel Next


- 4: You will be prompted for a password reset code. An email with your reset code will be sent to the new email address. Screenshots below.

The screenshot shows the 'SIGN IN AND SECURITY' page. The background form has fields for 'Email Address' (iqhmhgdaniel2@yopmail.com), 'Password' (masked with asterisks), and 'Mobile Phone Number' ((816) 591-3837). A modal window titled 'CHANGE YOUR EMAIL' is open in the foreground. It contains the text: 'We've sent the verification code to your new email, iqhmhgdaniel2@yopmail.com. Copy & Paste the code into the field below to verify your new email. This code expires in 20 minutes.' Below this is an illustration of three balloons (red, blue, green) and a card with the code '736006'. A 'Verification code' input field contains '736006'. At the bottom of the modal are 'Cancel' and 'Submit' buttons.



- 5: Enter the code and click “Submit”. The sign-in email is now changed.

The screenshot shows the 'SIGN IN AND SECURITY' page after the email change. A teal sidebar on the left lists various options: Dashboard, Health Record, Messaging, Appointments, Results, Online Bill Pay, Memorial Physician Clinics, Walk-in Clinics, 'Patients Ask Me' Program, Find a Provider, MemorialConnectNOW, and Memorial Homepage. The main form has fields for 'Email Address' (iqhmhgdaniel2@yopmail.com), 'Password' (masked), and 'Mobile Phone Number' ((816) 591-3837). Each field has an 'Edit' button to its right.



SIGN IN TO MEMORIAL HOSPITAL AT GULFPORT

* Email address or username

* Password

☐ Show password

[Forgot password?](#)

[SIGN IN](#)

[Don't have an account?](#)


[SIGN UP](#)

English (United States) ▼

[Privacy](#) [Terms](#)

myHealthRecord

Dashboard
Health Record
Messaging
Appointments
Results
Online Bill Pay
Memorial Physician Clinics
Walk-in Clinics
Patients Ask Me Program
Find a Provider
MemorialConnectNOW
Memorial Homepage



Welcome to **MyHealthRecord**, the easy and secure way for patients of Memorial Hospital and Memorial Physician Clinics to monitor their health and wellness online.

Now that you have established a **MyHealthRecord** account, you will be able to:

- Send a secure message to your healthcare provider
- View and download portions of your medical record
- Request an appointment
- Request a prescription renewal
- See upcoming appointments
- View lab results
- See an active medication list
- View clinical visit summary and patient education

MyIR Mobile

Access this MS State Health Department link for immunization history review or to print your own official records.

Viewing health record for

Upgrade Zzmhgtest

Allergies

No allergies recorded

Latest Results

Routine Chemistry

Lactic Acid

2.30 mmol/L (High)

Mar 24, 2020

View Results